



# Applied Behavior Analysis (ABA) Medicaid Coverage Checklist

**1**  **Call your Medicaid insurance plan.**  
This is known as a managed care organization (MCO). Find your MCO in the list below.

I need a case manager to help me get Applied Behavior Analysis (ABA) services for my child.


My child's name is:  
Their birthdate is:  
(or) Their Medicaid identification number is:

Which ABA providers are covered under my plan?


**2**  **Call the ABA providers who are covered on your plan.**  
These providers are called "in-network."

Do you have an opening for my child? If not, can my child be put on a waitlist?

What are my next steps?


**3**  **Document your calls.**


Use the phone log on the next page to keep track of your calls with both Medicaid and the providers.

**4**  **Follow up regularly.**  
Call your MCO case manager and the providers every two weeks to check in until your child is set up with an ABA program.

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If your child has not started ABA within 4 to 5 months of contacting your MCO and the providers, call your provider at the Autism Center.



**5**  **Start ABA.**

## Medicaid Insurance Plan (MCO) Contact Information

Amerigroup	1-855-323-4688, ext. 1061035173
Coordinated Care (Non-Foster Care)	1-877-644-4613
Coordinated Care (For Foster Care)	1-844-354-9876
Community Health Plan of Washington (CHPW)	1-800-440-1561
Molina	1-800-869-7175, ext. 147183 (TTY 711) AND email: aba@molinahealthcare.com
United Healthcare	1-877-542-8997
Washington Medicaid	Email: ABA@hca.wa.gov

## Phone Log for Medicaid Insurance (MCO) and Providers

My insurance provider is: \_\_\_\_\_

The number for customer service is: \_\_\_\_\_

Contact	Phone number	Date called	Message left or spoke with:	Information provided/notes	Next steps
Example:					
Richard	800-555-0000 Ext. 7777	8/1/18	Left message for Richard	I'm calling to get help with ABA for my child. I would like to have a Case Manager call me about finding programs that have openings and to help me call to get my child on waitlists for ABA therapy.	Call Richard back in 2 days to follow up.
Richard	800-555-0000 Ext. 7777	8/3/18	Spoke with Richard	Richard will send me a list of ABA providers to begin calling to get my child on ABA wait lists.	Call Richard back if I need help.

Contact	Phone number	Date called	Message left or spoke with:	Information provided/notes	Next steps